



PSP

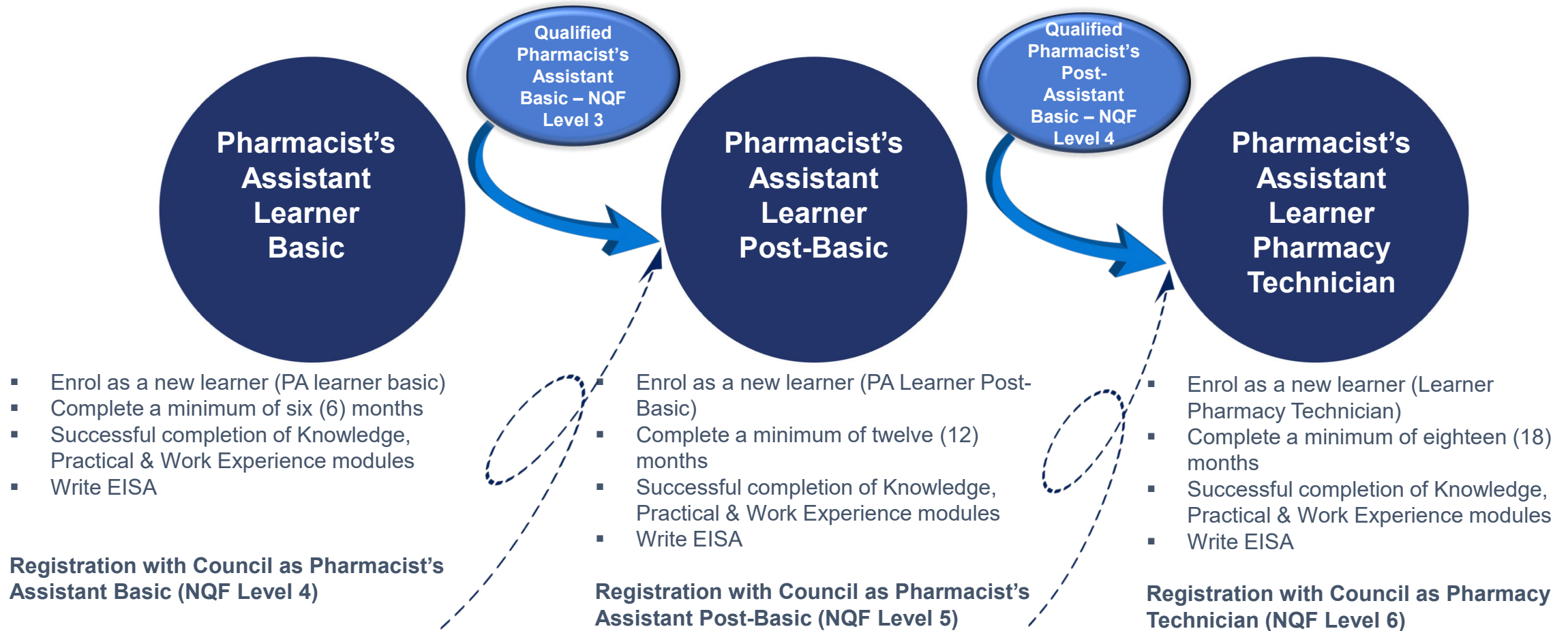


**Pharmacy Support Personnel: Pharmacist's Assistant (Post-Basic)
External Integrated Summative Assessment (EISA)
Online Workshop, 21 August 2026**



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Occupational Certificate Sub-framework



Format of the Workshop

- Format and content of the examination
- Preparing for calculation questions
- Preparing for general questions
- Examples of calculation questions
- Examples of general questions
- Remote online examination/assessment



Format of the EISA Examination For Pharmacist's Assistant (Post-Basic)

Exam		
Open book online examination 120 multiple choice questions (MCQs)  Overall pass mark 50% No negative marking  4 hours 30 min	25% Calculation MCQs 30 MCQs  Subminimum of 60%  1 hours 30 min	75% General MCQs 90 MCQs  Subminimum of 50%  3 hours 00 min





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Exam Content: Exit Level Outcomes (ELO)

Community

Institutional

Manufacturing

Wholesale

Questions are related to Exit Level Outcomes and based on tasks to be performed by candidates in the community, institutional, manufacturing and wholesale sectors.

Exam Content: Exit Level Outcomes

ELO 1

Apply basic scientific knowledge to provide technical support in delivering pharmaceutical services

ELO 2

Provide technical support for the ordering, managing, despatch and disposal of medicines, scheduled substances, medical supplies and devices in compliance with Good Wholesaling and Distribution Practice (GWDP) and legal requirements

ELO 3

Provide technical support for the manufacture, packaging and re-packaging of sterile and non-sterile medicines and scheduled substances in compliance with Good Manufacturing Practice (GMP) guidelines under the supervision of a pharmacist

ELO 4

Provide technical support for the compounding, manipulation and preparation of non-sterile medicines and scheduled substances (extemporaneous compounding) in compliance with standards as described in the GPP rules and GMP guidelines under the supervision of a pharmacist

ELO 5

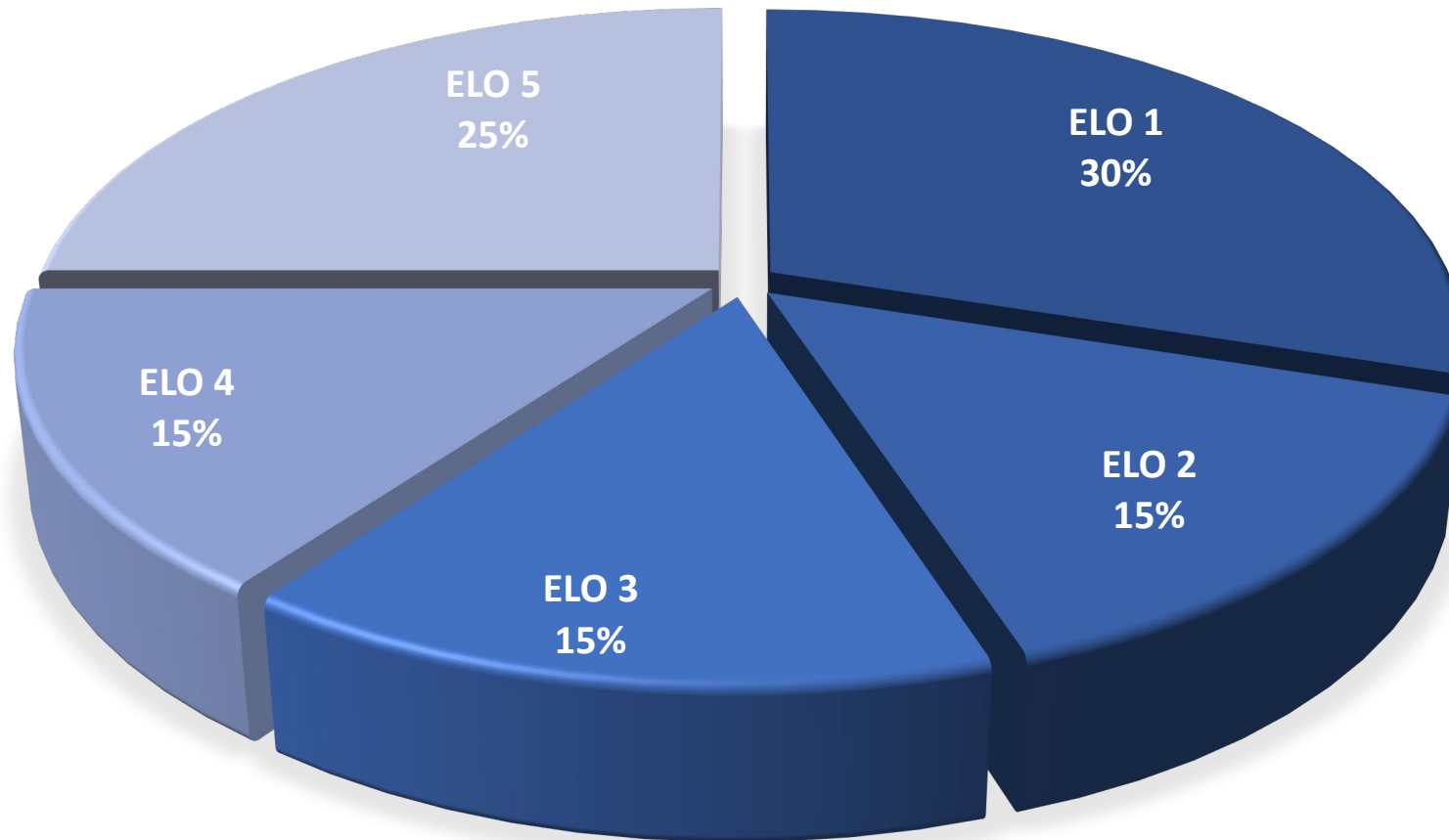
Provide technical support to dispense prescriptions and to sell Schedule 0, 1 and 2 medicines in compliance with legal requirements, including GPP



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What is the Exam Based on?

Exit Level Outcomes



ELO 1

POST-BASIC- 30%

➤ **Candidates should be able to:**

- ❖ Apply legislation related to the relevant scope of practice in pharmaceutical services in the South African context
- ❖ Demonstrate ethical and professional conduct related to the relevant scope of practice in the provision of pharmaceutical technical support services
- ❖ Apply basic pharmaceutical terms and concepts concerning sterile drug delivery systems and their routes of administration
- ❖ Apply basic scientific principles applied to sterile pharmaceutical preparations
- ❖ Apply basic concepts of anatomy, physiology and pathophysiology in the context of common, acute and chronic conditions



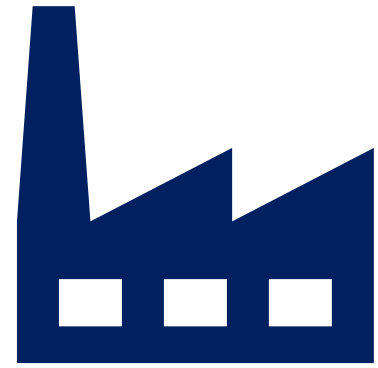
ELO 2

POST-BASIC- 15%

➤ **Candidates should be able to:**

- ❖ Apply the principles of GWDP concerning the management of stock
- ❖ Conduct the ordering and management of stock of medicines, scheduled substances and medical devices appropriate to the scope of a Post-Basic according to SOPS, and following cGMP, GPP and GWDP
- ❖ Perform stock counts to determine needs for stock replenishment
- ❖ Assess stock holding for slow-moving, expired, discontinued and short-dated stock
- ❖ Complete documents and records maintained following applicable legislation, process documentation and SOPs
- ❖ Quarantine expired, damaged, recalled medicines and medicines received from patients and ready them for safe disposal, according to SOPS





POST-BASIC- 15%

➤ **Candidates should be able to:**

- ❖ Comply with pharmaceutical and cGMP principles and legislative requirements for the manufacture, packaging and/or re-packaging of sterile medicines and scheduled substances using aseptic techniques
- ❖ Monitor and control environmental and storage conditions for materials according to SOPs
- ❖ Select and implement procedures to quarantine products and materials
- ❖ Apply legal and special requirements for scheduled substances under the guidance of a PT or pharmacist
- ❖ Control and issue materials (including packaging material), according to the procedure
- ❖ Perform in-process control testing and in-process checks
- ❖ Secure labels and discard unused, damaged or rejected labels according to SOPS
- ❖ Complete all documents and maintain records following cGMP guidelines



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ELO 4



POST-BASIC- 15%

➤ Candidates should be able to:

- ❖ Comply with the principles of GPP concerning the compounding of non-sterile and sterile medicines and substances
- ❖ Perform calculations to determine the quantities of ingredients
- ❖ Compound an emulsion and suspensions following instructions (formulas), relevant techniques, SOPs and process documentation, and according to the principles of cGMP and/or GPP
- ❖ Generate records for each of the preparations produced, following legal requirements and organisational policies and procedures
- ❖ Check, clean and sterilise equipment according to SOPs
- ❖ Perform housekeeping activities according to SOPs

ELO 5:

POST-BASIC- 25%



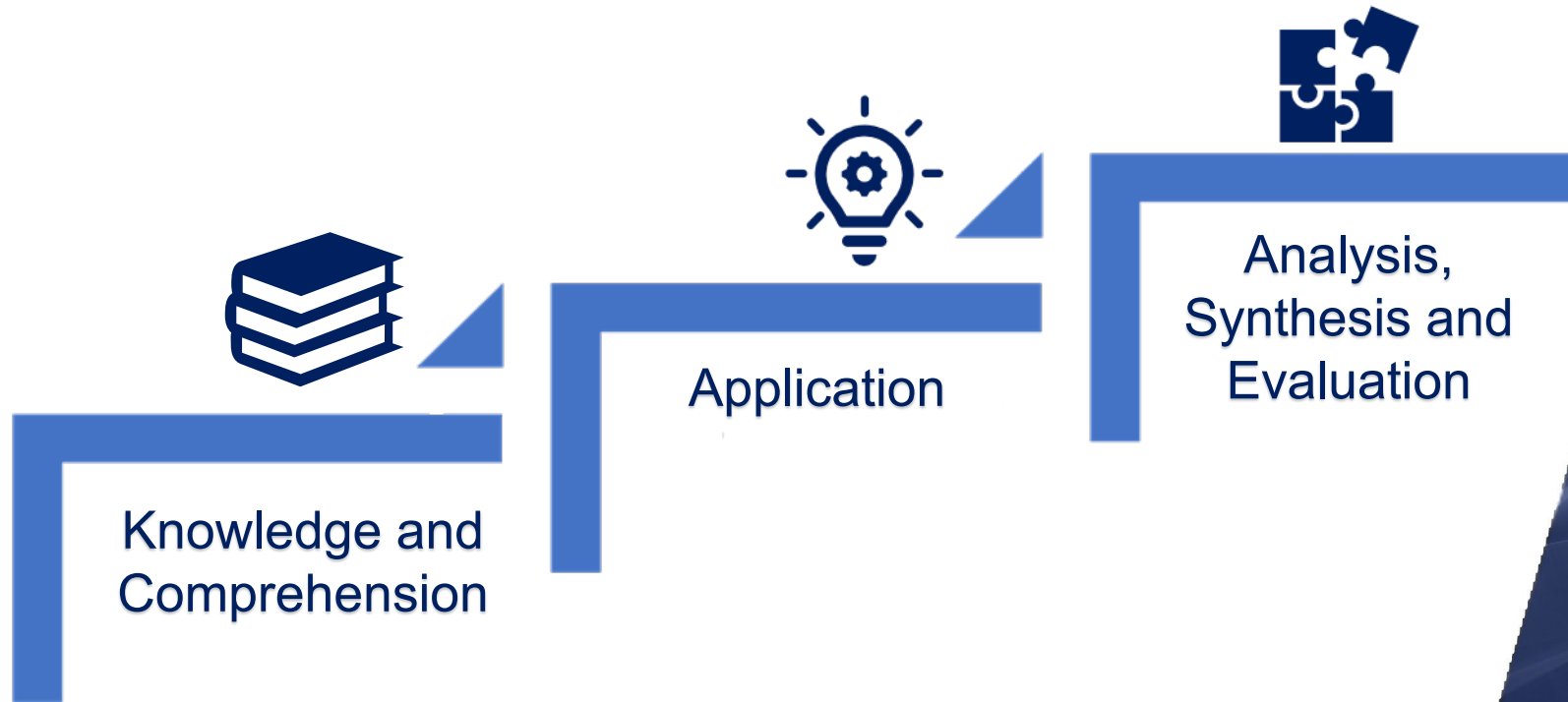
➤ **Candidates should be able to:**

- ❖ Communicate with patients/caregivers in a professional manner with sensitivity to patients' needs and diversity
- ❖ Prepare prescriptions and dispense them following current legislation, GPP and organisational procedures
- ❖ Obtain, in the case of Scheduled medicines, relevant information and history and decide on a suitable course of action in consultation with a pharmacist
- ❖ Provide medicines and/or appropriate advice according to GPP
- ❖ Refer a patient and/or prescription to a pharmacist for further management as needed
- ❖ Maintain relevant records following current legislative requirements, including GPP
- ❖ Promote basic hygiene, infection control and a healthy lifestyle
- ❖ Sell Schedule 0, 1 and 2 medicines
- ❖ Assist with Pharmacist-Initiated Therapy (PIT) according to SOPs



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Types of Questions





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Preparations

Admin

- When (date and time) is the exam?
- Where (venue/remote) is the exam?
- What resources do I need?

Prepare

- How can I prepare?
- Which references do I need?
- How do I use the references?

Exam

- What do I need to bring?
- How does the online exam work?
- How long is the exam?

Tips for Preparations

Use the latest reference material

Check the current events
(pandemics/epidemics)
locally/globally

Keep abreast with the latest developments/
information

Course notes may be irrelevant (check if info is still valid)

Familiarise yourself with each reference material
(index/topic)

Never use reference material that you have not used before

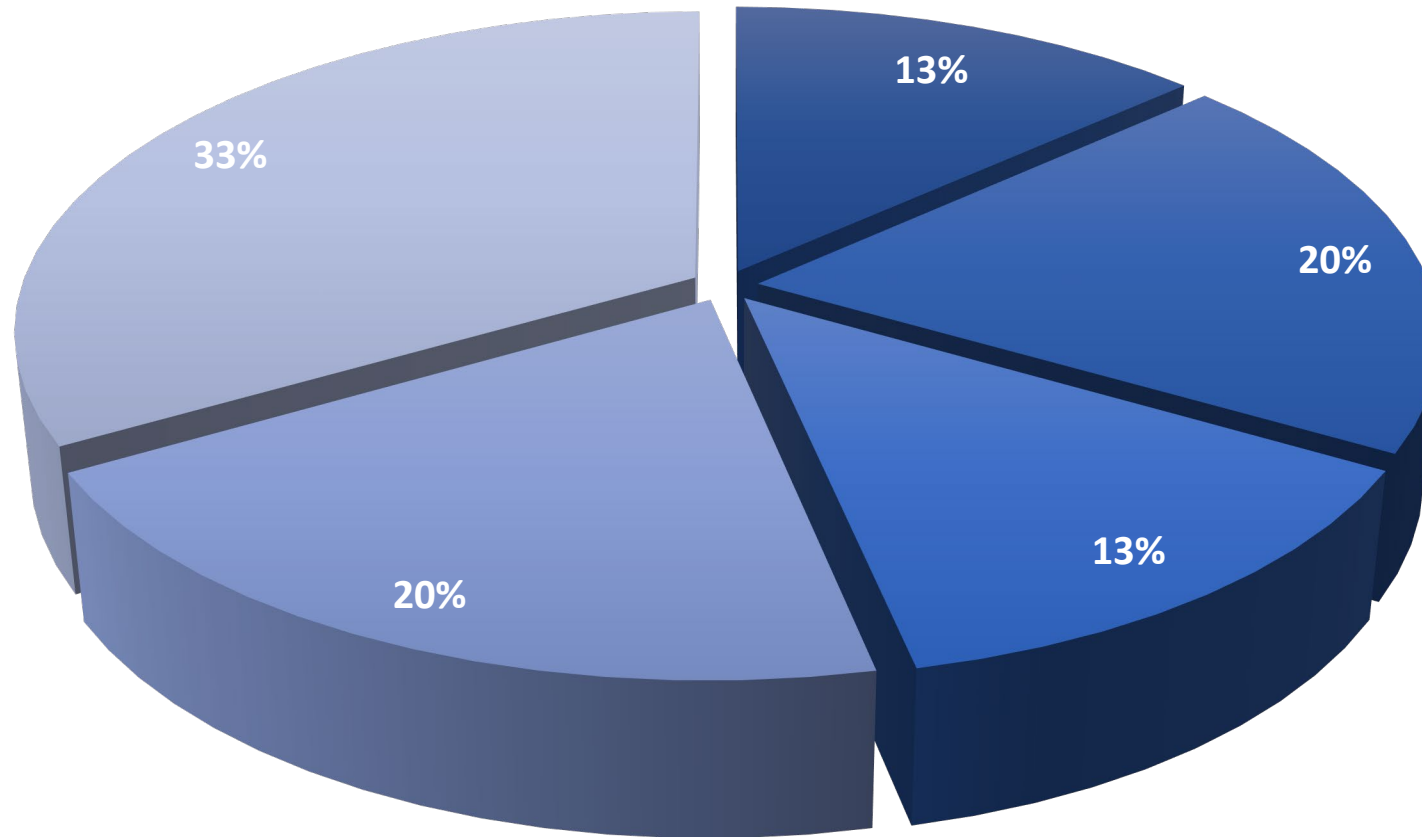
Learn from your work environment (SOPs)

Ask for assistance from your colleagues/
supervisors



Calculations Question (Blueprint)

Distribution of calculation questions according to ELOs



■ ELO 1 ■ ELO 2 ■ ELO 3 ■ ELO 4 ■ ELO 5



Types of Calculation Questions

ELO 1: Basic scientific principles

- Basic conversions
- Dilutions
- Formulations
- Calculate an appropriate dose
- Reconstitute dry powders to appropriate concentration

ELO 2: Stock management

- Min/max order/reorder levels
- Stock consumption / Average monthly consumption
- Lead-time
- Reconciliation calculations in stock management
- Cost (value) of stock

ELO 3: Manufacturing, packaging and re-packaging of non-sterile medicines and scheduled substances

- Solubility
- Stock consumption
- Master formulae
- Reconciliation calculations in packaging operations
- Expiry dates

ELO 4: Compounding, manipulation and preparation of non-sterile medicines and scheduled substances (extemporaneous compounding)

Calculate quantities of ingredients according to a formula to prepare an extemporaneous formulation

Reconciliation calculations in repackaging operations

ELO 5: Dispense prescriptions and sell Schedule 0, 1 and 2 medicines

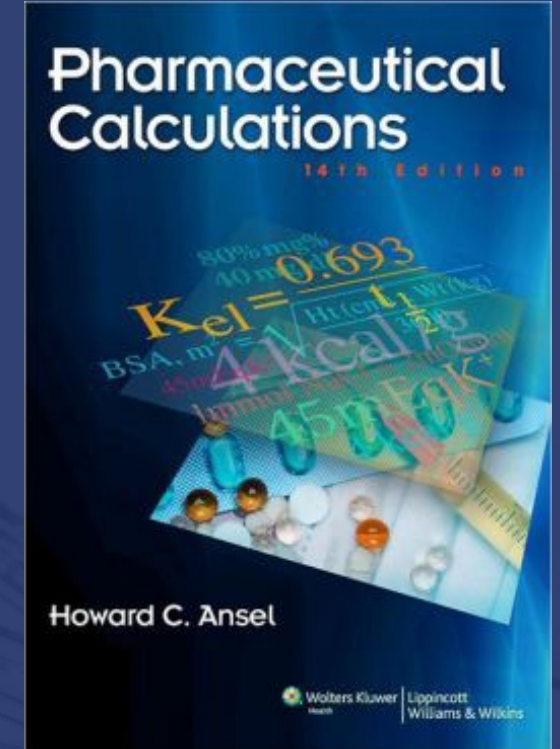
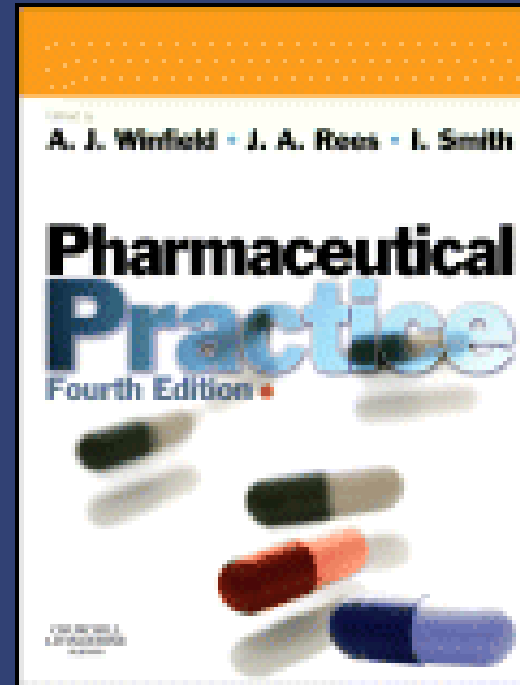
- Dosage
- Amount of medication required for a prescription
- Conversions

Recommended Textbooks for Calculations

Pharmaceutical Calculations
H. C. Ansel

**Calculations for Pharmaceutical
Practice**
A. J. Winfield & I.O. Edafiogho 4th
Edition

Pharmaceutical Practice
A. J. Winfield, J.A. Rees & I. Smith



Note:

- * **Textbooks** are of more value before the exam than during the exam. **BE MINDFUL OF TIME**
- *Not all calculation types in these textbooks may be applicable to the examination you will be writing.

Calculations Tips & Advice

Tips

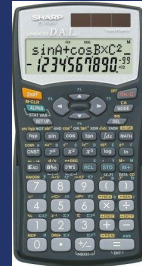


Understand the principle, do not
memorise the calculation

Units

What are the SI units?

Example: % w/v = g/100ml



Equipment

Scientific calculator

Use same one to practice as you will
use in the exam

Check batteries

Know the settings of your calculator

Paper & pens



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Calculations Tips

- Select the correct formula
- When transcribing, double-check against the question that you have used the correct figures in your formula
- If possible, estimate a range for your answer
- Always double-check your calculation



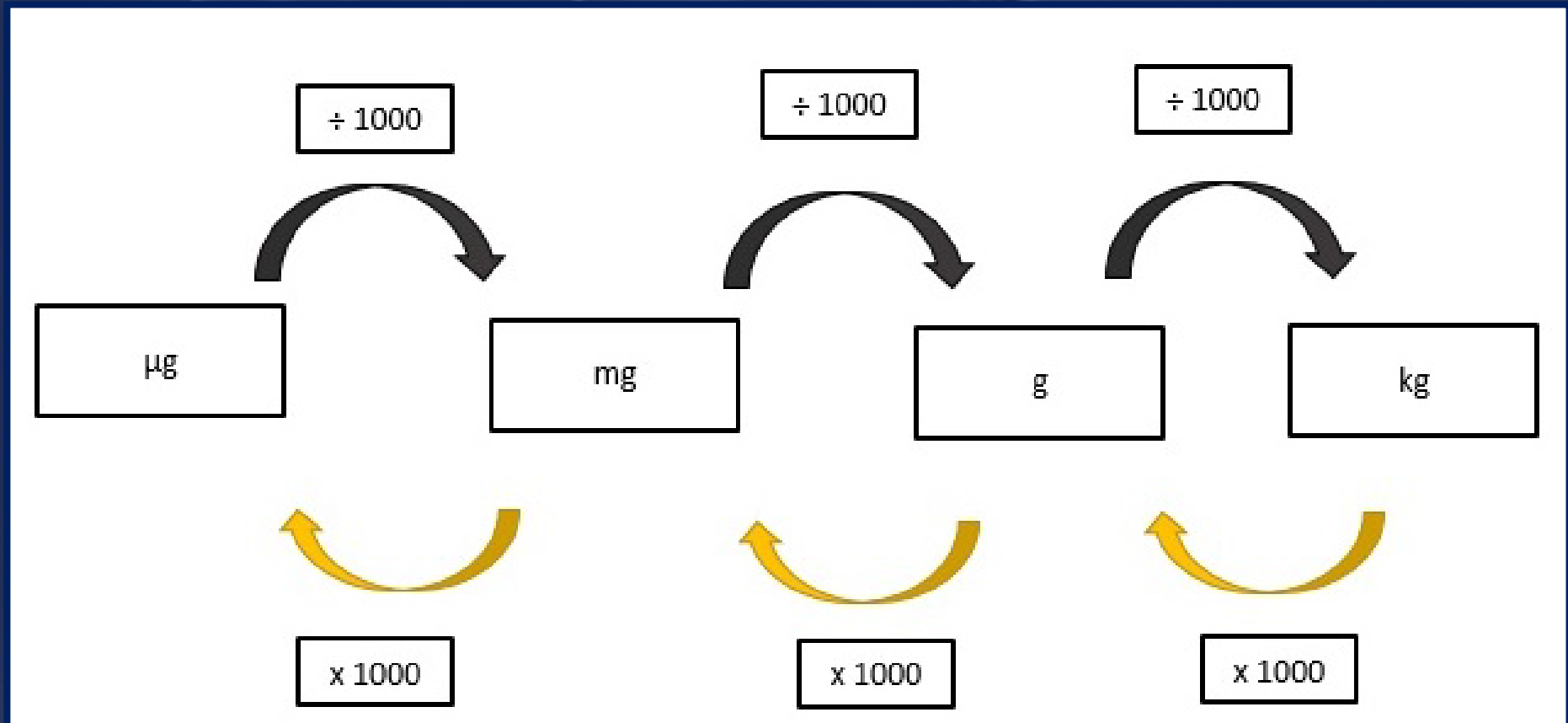


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Calculations Tips

Tip:

Practice converting between units



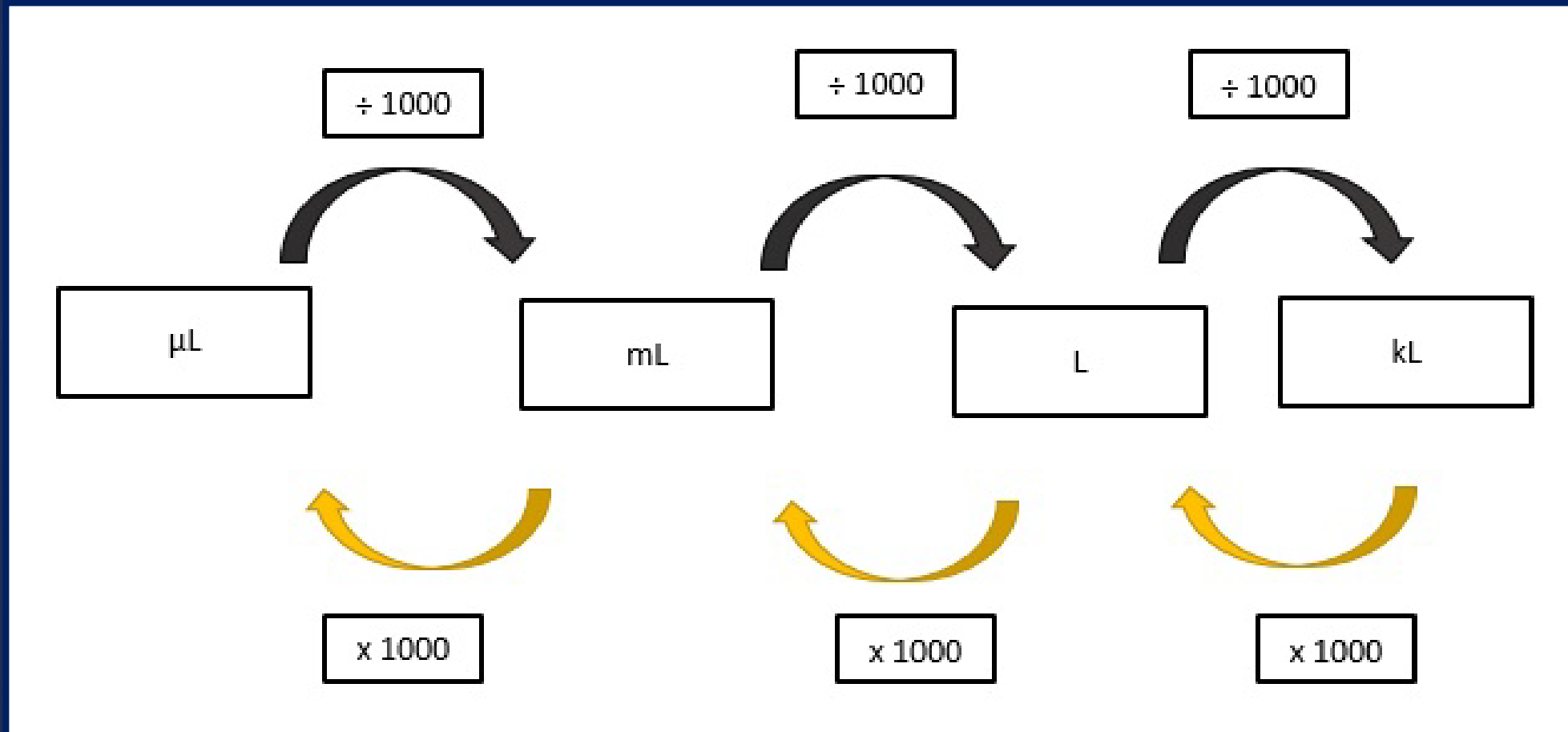


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Calculations Tips

Tip:

Practice converting between units





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Calculations Tips

Managing time



Maximising your time:

- 90 minutes
- 30 MCQs
- Approximately three (3) minutes per question

No negative marking
Do not leave anything blank





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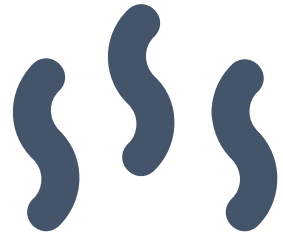
Calculations Examples

[EISA PB_Calculations steps.pptx](#)

Calculations (Post-Basic EISA) (19
August 2026)



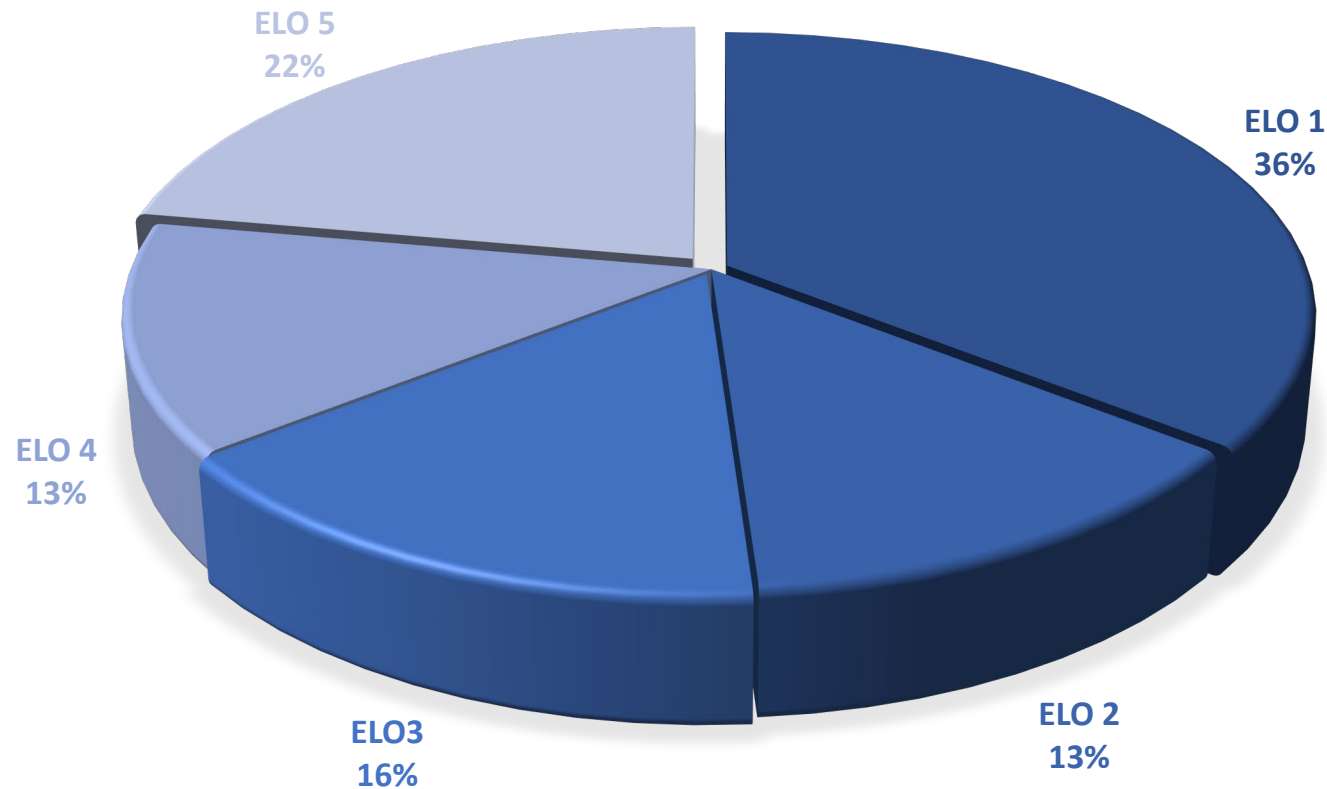
Time for a quick break



General Questions (Blueprint)



Distribution of general questions according to ELOs





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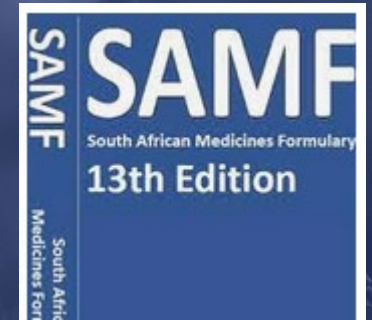
Reference Materials

You are permitted to use:

- Books
- PDF copies downloaded and/or printed
- Online references

Ensure that the reference you are using is:

- applicable to the South African setting; and
- provides up-to-date information





What References Can You Use?

Consider using online Apps
such as -



Online PDF References provided:

EML and STG – PHC, Paediatric and Hospital

Good Pharmacy Practice Manual and associated Rules

SA Guide to Good Manufacturing Practice

Pharmacy Act, 53 of 1974 (consolidated)

Medicines and Related Substances Act, 101 of 1965 (as amended)

Is it
current?

Electronic References



Publications



Annual Reports



Legislation



Pharmaciae



Rate Card



Reports



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Electronic References

Legislation

Act Regulations Rules Board Notices Proposed Legislation

Act

- o Pharmacy Act, 53 of 1974 (consolidated)



Legislation

Act Regulations Rules Board Notices Proposed Legislation

Regulations

- o Regulations Relating to Pharmacy Education and Training: Amendment (2024)
- o Regulations relating to the registration of persons and maintenance of registers_Amendment
- o Regulations relating to the practice of pharmacy_Amendment
- o Regulations relating to the election of members of the South African Pharmacy Council (Consolidated)
- o Amendment Regulations relating to the election of members of the South African Pharmacy Council (2023)
- o Regulations relating to fees payable to the South African Pharmacy Council (2022)
- o Information to be furnished to the Registrar (1975)
- o Appointment and business of office bearers (1978)
- o Registration of the specialities of pharmacists (1990)
- o Supplementary training (1995)
- o Election of SAPC Members (1998)
- o Pharmacy Education and Training (2000)
- o Community Service (2000)
- o Practice of Pharmacy (2000)
- o Persons Unfit to Practice (2000)
- o Registration of Persons and Maintenance of Registers (2000)
- o Conduct of inquiries held in terms of Chapter V of the Act (2001)
- o Ownership and Licencing of Pharmacies (2003)
- o Continuing Professional Development (CPD) (2019)



Electronic References

Legislation

Act Regulations **Rules** Board Notices Proposed Legislation

Rules

- BN593 of 2023: Rules relating to services for which a pharmacist may levy a fee (2024)
- BN479 of 2023: GPP Standard for Sexual and Reproductive Health
- Board Notice 385/2023 – Rules relating to the services for which a pharmacist may levy a fee.
- BN70 of 2021:GPP Amendment to Rules 1.2.2 and 2.32
- BN69 of 2021: Rules relating to services for which a pharmacist may levy a fee
- BN81 of 2020: Amendment to Rule 2.31.3: Minimum Standards for trading title(s)
- BN78 of 2020: Good Pharmacy Education Standards (Occupational Qualification Sub-Framework)
- BN27 of 2020: Rules relating to the services for which a pharmacist may levy a fee and guidelines for levying such a fee(s)
- BN205 of 2019: Rules relating to what constitutes good pharmacy practice (Amendments to Rules 1.2.4; 3.6 & 4.2.3.3)
- BN172 of 2019: Rules Relating to Good Pharmacy Practice - Unit Dose Dispensing
- BN84 of 2018: Amendments to Good Pharmacy Practice (Minimum Standards for Pharmacy Premises, Facilities and Equipment)
- Ethical Rules: Acts or omissions which can lead to disciplinary action (1989)
- Good Pharmacy Practice Manual and Associated SAPC rules
- Code of Conduct for pharmacists and register persons (2008)



Electronic References

Legislation

Act Regulations Rules **Board Notices** Proposed Legislation

Board Notices

- BN138 of 2020: BPharm graduates registrations as Pharmacist's Assistants
- BN132 of 2020: Fees payable to SAPC for 2021
- BN82 of 2020: CPD Guidance Document
- BN80 of 2020: Restoration of registration of pharmacists' requirements
- BN63 of 2020: Guideline for removal of pharmacy registration/recording as a result of non-compliance with GPP and other pharmacy legislation
- BN188 of 2019: Fees payable to SAPC for 2020
- BN174 of 2019: Rules Relating to Continuing Professional Development (CPD)
- BN170 of 2019: Committee of Formal Inquiries Findings
- BN32 of 2019: Amendments to Good Pharmacy Education Standards (Higher Education and Training)
- Amounts payable for penalties and offences (1999)
- Commencement of Community Service (2000)
- Application fee for pharmacy premises licences (2003)
- Fees payable to SAPC for 2017 (2016)
- Fees payable to SAPC for 2018 (2017)
- Good Pharmacy Education Standards (HET) (2017)
- Fees payable to Council after VAT adjustment (2018)
- BN59 of 2018 Competency Standards
- Fees payable to SAPC for 2019 (2018)





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How To Use the References Material?

BOOKS



Learn how to use each reference material

Where is the index?

What information can I find in each reference material?

Tips:

More is not necessarily better

Avoid using a reference book you have never used before

Using notes from University may not help (information may no longer be valid)

ONLINE

Familiarise yourself with online references

- Download references before the exam
- Time-consuming to search during the exam



Information may not correlate with recommended reference material

Visit these websites and familiarise yourself with the content available-



South African
Pharmacy Council

SAHPRA
South African
Health Products
Regulatory Authority



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Pharmacy Council
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Helpful Tips

- **READ** the question carefully
- **IDENTIFY** the statements that you are sure of
- **CONFIRM** (using references) the statements you are unsure of
- **CARRY ON** if you can't complete the question, and when you have time towards the end of the exam, come back to it.

!

“TRUE”, “IS” and “CORRECT”

“EXCEPT”, “FALSE”, “NOT”
and “INCORRECT”

“MOST APPROPRIATE”
implies that more than one
answer is possible; thus,
select the most inclusive
answer



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Managing Time



Maximising your time:

- 180 minutes
- 90 MCQs
- Four (4) options per MCQ
- Approximately two (2) minutes per question

No negative marking
Do not leave anything blank



General Examples

General (Post-Basic EISA) (19
August 2026)



<https://forms.cloud.microsoft/r/0Y5NaHeiy1>



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Remote Online Examination





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Examination Eligibility Criteria

Pharmacist's Assistant (Learner Post-Basic) registered for the new Occupational Certificate qualification	Learners must have completed a minimum of twelve (12) months of training with an accredited provider and must have; • Successfully completed Knowledge, Practical and Work Experience modules; • Received a statement of results from the provider; • Completed the practice EISA; and • Booked online for the EISA.
Currently qualified Pharmacist's Assistants (Post-Basic) intending to enrol as Pharmacist's Assistant (Learner Pharmacy Technician) on the new Occupational Certificate qualification	• Registered qualified Pharmacist's Assistant (Post-Basic); • Completed the practice EISA; and • Booked online for the EISA.
Pharmacy student who has successfully completed their second year of study and intending to register as Pharmacist's Assistant (Post-Basic)	• Registration as a Learner Post-Basic - Former BPharm student; • Completed 400hrs in an approved pharmacy and under the direct personal supervision of a pharmacist; • Submitted at least one progress report; • Completed the practice EISA; and • Booked online for the EISA.



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Examination Booking



| SAPC



Search anything...



MR. LEARNER
POST BASIC



Dashboard



CPD



My Progress



Log Out

Dashboard



Finance

Balance : R



Applications



Letters and certificates



Examinations



Contact



Progress Reports



Workshops



Telecommunication



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Examination Booking (Cont.)

| SAPC

MR. LEARNER
POST BASIC

 Dashboard

 CPD

 My Progress

 Log Out



Application



Examination Bookings



Examination Results



Practise Examinations



Examination



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Examination Booking (Cont.)

 | SAPC

 MR. LEARNER
POST BASIC

 Dashboard

 CPD

 My Progress

 Log Out

  Venue details



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Examination Booking (Cont.)

← → ↻ 📄 interns.pharma.mm3.co.za/PharmacySupportPersonnel/Applications/PaymentOptions ☆ 📱 🖨️ 🔍

 South African Pharmacy Council ☰

🏠 Dashboard
📅 CPD
📊 My Progress
🚪 Log out

Payment Options

EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT: **R737.00**

☐ 
Use my credit balance.R -2575.00

☐ 
Please note that no approval will be granted until payment confirmation is received from the financial institution.

☐ 
SA's most trusted alternative payment method to credit card. Pay via your trusted Internet Banking facility

[Back](#) [Next](#)

Three payment methods:

1. Positive balance in SAPC account
2. SID – Immediate payment from banking app
3. Credit card



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Preparing For The Examination

**Update your details on
your SAPC profile**

Cell phone number

Email address

Profile picture

You will be notified via
email and SMS when
bookings are open





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2026 Dates

Practice EISA

~~10 March 2026 (Tuesday)~~

01/02 September 2026 (Tuesday)

No fee

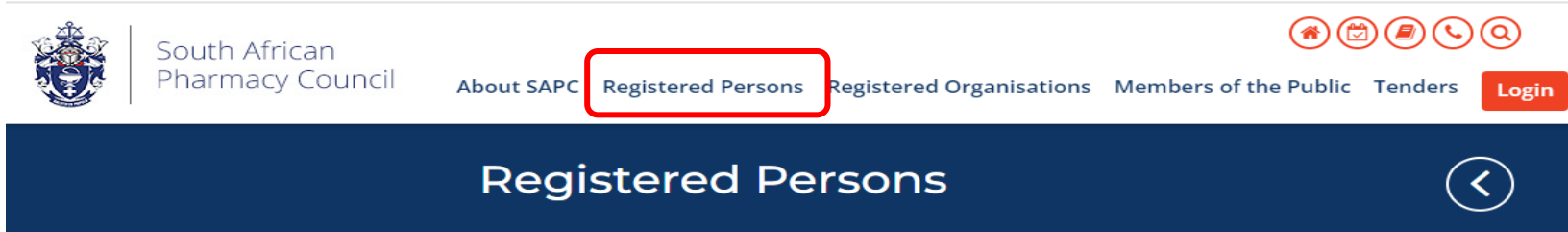
Open bookings	Close bookings	Late bookings	Close bookings	EISA dates
10 Mar 26	24 Mar 26	25 Mar 26	07 Apr 26	21/22 Apr (Tue/Wed)
25 Aug 26	08 Sep 26	09 Sep 26	22 Sep 26	06/07 Oct (Tue/Wed)

Exam booking fee = R737.00

Late booking fee = R 1 104.00

Where do you find the EISA Manual and Practice Papers?

<https://www.sapc.za.org/>



Learner

[Overview](#) [Scope of Practice](#) [CPD](#) [Applications](#) [Assessment](#) [Fees](#) [Login](#) [Search](#)

The South African Pharmacy Council (Council) will conduct the External Integrated Summative Assessment (EISA) for learners who successfully complete the requirements for the new Occupational Certificate: Pharmacist's Assistant Basic (part qualification), Pharmacist's Assistant Post-Basic and Pharmacy Technician.

The EISA is a national assessment leading to the awarding of an Occupational Certificate and ensures that the assessments of the Occupational Qualifications are standardised, consistent and reliable. The EISA is based on a set of Exit Level Outcomes (ELO) which describe the knowledge, skills and attitudes required for a generalist pharmacy support personnel (PSP).

Council resolved that currently qualified pharmacist's assistants (basic) and pharmacist's assistants (post-basic) intending to enrol on the new Occupational Certificate qualification as pharmacist's assistants (learner post-basic) or learner pharmacy technicians, respectively, must write the EISA.

PRACTICE PAPERS

- You may download the **practice pharmacist's assistant (basic) EISA Paper** by clicking [here](#) and the **model answers** by clicking [here](#).
- The practice pharmacist's assistant (post- basic) EISA paper will be published once the first cohort of learners on the Occupational Certificate: Pharmacist's Assistant Post-Basic are enrolled.
- The practice pharmacy technician EISA paper will be published once the regulations for pharmacy technicians are promulgated.

MANUAL AND BLUEPRINT

- The blueprint for the pharmacist's assistant (basic) EISA is available in the 2024 *External Integrated Summative Assessment (EISA) for Pharmacist's Assistant (Basic)*. [Click here](#) to download the *External Integrated Summative Assessment (EISA) for Pharmacist's Assistant (Basic) Manual*.

Remote Examination





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Remote Examination



Find a quiet, suitable
workplace
Enough space for devices
and references



Keep calm
Communicate with your
remote invigilator if you are
experiencing any difficulty



Download electronic
references before the
examination date



Ensure you have the
equipment you will need
i.e. calculator, paper for
working out calculations



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Device And Connectivity For Candidates

SUGGESTED DEVICES



OR



AND



DEVICE MUST HAVE A CAMERA OR A
LINKED CAMERA WITH VIDEO
CAPABILITIES



CONNECTIVITY (MINIMUM 3G)



BROWSERS


Google Chrome

 Firefox


Microsoft Edge

Profile Picture

Image uploaded on SAPC needs to be:

- a colour image
- taken in the last six (6) months
- of your head and shoulders



PLEASE NOTE:

**Profile picture is used by the invigilator
to verify identity of candidate writing
the exam**





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Profile Picture



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Pharmacy Council

Dashboard

CPD

Manuals

My Progress

Logout

Personal Profile



Choose File No file chosen

P Number

Title

Ms

Second Name

Fourth Name

ID/Passport Number

Role

Pharmacist

First Name

Third Name

Surname

Password



/ Dashboard



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Where Do You Find The Examination?



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Pharmacy Council

About SAPC

Registered Persons

Registered Organisations

Members of the Public

Tenders

Login



Pharmacy Student



Pharmacist Intern



Pharmacist



Responsible Pharmacist



Assessor / Moderator



Learner / Student /
Trainee



Pharmacist's Assistant
Basic



Pharmacist's Assistant
Post-Basic



Pharmacy Technician



Pharmacy Owner



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Where Do You Find The Examination?



pharmcouncil.co.za/Learner_Assessment



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About SAPC

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CPD

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EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA)

Please [click here](#) to access the Practice EISA (4 February 2025).

Only candidates booked for the EISA will be able to access the assessment.

Day 1 of the Examination

08h00

Log in to the SAPC website & enter the one-time PIN (OTP) sent to your cell phone to enter the examination

Complete the declaration

Read the examination rules;



09h00

Examination commences (remote invigilator)

The exam will be invigilated through a remote proctoring system with a continuous video feed, and images will be taken throughout the exam.



10h30

Examination ends.

Exam Day

1

Day 2 of the Examination

08h00

Log in to the SAPC website & enter the one-time PIN (OTP) sent to your cell phone to enter the examination

Complete the declaration

Read the examination rules



09h00

Examination commences (remote invigilator)

The exam will be invigilated through a remote proctoring system, which will have a continuous video feed, and images will be taken throughout the exam



12h00

Examination ends

Complete the post-examination survey.

**Exam
Day
2**



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Steps to Log In and access the Examination Platform on the SAPC Website





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How to Log In to the ELSA Exam

<https://youtu.be/VPDxIJnj2JE>



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Complete the End Of Examination Declaration



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Examination Complete

- ☒ I confirm that I have completed the examination without assistance from any person and adhered to the code of conduct. I understand that if I am found to have contravened the code of conduct the SAPC will implement disciplinary action against me.
- ☒ I will not share or retain the contents of the examination via electronic, printed, written or verbal means with any person.

Submit Examination

Declaration For The Online/Remote EISA

- **END OF EXAMINATION**

- I confirm that I have completed the examination without assistance from any person and adhered to the Examination Code of Conduct. I understand that if it is found that I have contravened the Examination Code of Conduct, the SAPC will implement disciplinary action against me in terms of Chapter V of the Pharmacy Act.
- I will not/have not shared or retained the contents of the examination via electronic, printed, written or verbal means with any person.



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Important Messages to Take Note of:

exams.sapc.za.org/login?ReturnUrl=%2F

Attempting to reconnect to the server: 2 of 8



**Please adjust your date
and/or time**

Your time is incorrect or you are in a different time zone. We need your time to be set to the current SAST. As of this request, the correct date and time was Thu 12 Dec 2024 16:48

OK

Activate Windows
Go to Settings to activate Windows.

Type here to search

37°C 13:49 2024/12/12



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Important Messages To Take Note of:

exams.sapc.za.org/login?Return x

https://exams.sapc.za.org/instructions

You are sharing your entire screen. Stop Sharing

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12 Dec 2024
Intern Pre – Registration Examination Paper

Loading...



Live proctoring not connected

You are not connected to the live proctoring system. This session will be terminated

OK

Activate Windows
Go to Settings to activate Windows.

Type here to search

Windows taskbar icons: File Explorer, Calendar, Mail, Firefox, Chrome, Edge, PowerPoint, Word, Settings, BHG, and system tray icons including network, volume, and date/time (17:06, 2024/12/12).



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Important Messages To Take Note of:



Examination not started

Please wait for your invigilator to start the examination

OK



Exam started

Your examiner has started the exam. You may proceed

OK, thank you



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Examination Format

- **One question** per page
 - Cannot select which questions to answer first
- **Randomisation** of questions
- **Timed** examination
- **Cannot revisit** any question that has been answered
 - Unanswered questions may be revisited at the end of the examination



Single Best Answer Multiple Choice Questions

Time: 00:0-13:0-49

1

References

A prescription is written as follows:

Prednisone 10 mg tablets
Sig: 20 mg po BID x 2 days, then 20 mg po once daily x 2 days, then 10 mg po once daily x 2 days

How many tablets need to be dispensed in total?

☐ (a) 8

☐ (b) 10

☐ (c) 12

☐ (d) 14

Next Question

Chat with invigilator

QUESTION

OPTIONS

ANSWER



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Violation During Examination

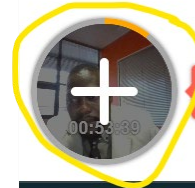
- Any action undertaken by the candidate to gain an unfair academic advantage.
- This may include, but is not limited to, cheating/copying, as well as possession of unauthorised materials

Google to access
approved online
reference material

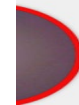
~~Google~~



There is conversation or background noise



Focus switched to a different window



No connection to mobile camera

Second display is used

Microphone muted or not working



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Frequently Asked Questions (FAQS)

Where Can I Get Help?

1. Proctor Chat function

- Type your question in the chat function
- Your invigilator will respond via the chat

2. WhatsApp

- Send a message to the invigilator on WhatsApp
- Keep calm. The invigilator will respond to your message (give them a few minutes to respond)





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What If The Invigilator Needs To Contact Me?

1. Keep your cell phone next to you
 - i. Ensure that it is fully charged and that you have data.
2. The invigilator may call or send you a message on the cell phone number you have provided to SAPC
 - i. Update your contact details on the website

What To Do If You Experience Load Shedding / Loss of Electricity?

1. Keep calm
2. Check your load shedding schedule and make an alternate plan
3. Ensure the laptop is fully charged before the examination
4. Ensure an alternative WiFi connection (if you are using a fibre connection)
5. . If you are unable to find an alternative WiFi connection or need to be connected to a power supply, please find an alternative location. **NB: Notify us via the WhatsApp number of any changes**
6. If loadshedding occurs during the exam, your work will be saved.

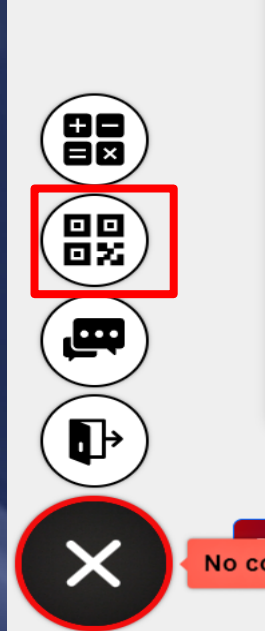


What Happens To The Questions You Have Answered If You Lose Connection?

1. Keep calm.
2. All questions are saved as you answer them.
3. When you log on again, you will only have access to questions you have not yet answered.
4. The questions will be randomised, and they may be renumbered (starting at 1). Continue to answer the questions as they appear.

What Should I Do If My Invigilator Notifies Me That They Cannot See My Cell Phone View During the Exam?

Scan the QR code again to ensure your smartphone is connected to the exam platform.



What Should I do if I Need To Change Exam Venues?

All changes to the booking venue must be communicated to SAPC via email.

What Should I do if I am disconnected and on login, a pop-up message “ This Page Was Opened Elsewhere” appears?

Close all browsers to log in again.

Where You Sit Is **IMPORTANT!**

- Images are taken of the candidate throughout the exam
- Ensure there is sufficient lighting (for example, close curtains or blinds if sitting in front of a window)
- Test the lighting beforehand (take a selfie of yourself)
- Ensure your camera is on
- Dress appropriately – images taken form part of your permanent record
- If the invigilator cannot see the images taken, they will phone you on your cell phone

When Will You Receive Your Results? Can You View Your Exam Paper? Can My Examination Be Remarked?

- The exam results will be released once they have been analysed and verified. This may take some time.



- You may apply to review your examination (complete an application form and pay the applicable fee). You will be allowed to view the exam question and the answer you provided. The correct answer will be indicated. You may ask the facilitator for the reference or the steps to the calculation. You are permitted to make notes; however, you may not take a copy or photos of the examination.
- You may not apply for a remark. The results have been checked and verified before release.

Do You Have Any Questions?



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Post-Workshop Survey Questions

<https://forms.cloud.microsoft/r/vDccKWAKBR>



Follow SAPC's WhatsApp Channel



<https://whatsapp.com/channel/0029Vb5U2BU1dAw313dtTS0a>



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4th National Pharmacy Conference (NPC)



**4TH NATIONAL
PHARMACY CONFERENCE**

The 4th National Pharmacy Conference will be held later this year under the following details:

Date: 11 – 13 October 2026

Venue: Inkosi Albert Luthuli International Convention Centre Complex (commonly known as “Durban ICC”)

Theme: “A Glimpse into the Future: Advancing Pharmacy Towards 2050”

Visit: www.sapcconference.co.za

Standard Registration Closes 31 August 2026!



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Thank you!