



# SAPC e-Note



## SAPC e-NOTE: EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA) FOR PHARMACIST'S ASSISTANTS (BASIC)

Dear Learner,

### SAPC e-NOTE: EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA) FOR PHARMACIST'S ASSISTANTS (BASIC)

Please note that the remote/online External Integrated Summative Assessment (EISA) is scheduled for **Saturday, 05 April 2025, from 09h00 to 12h30**. You are already registered to write the EISA on this date at the same venue you originally booked for 25 March 2025. Therefore, no further booking or payment is required.

Should you wish to change your venue, please send an email to [psp.eisa@sapc.za.org](mailto:psp.eisa@sapc.za.org) by **Wednesday, 02 April 2025**.

Please take note of the following guidelines for the EISA:

Setting up	<ol style="list-style-type: none"> <li>1. Please ensure that your laptop or desktop computer is updated to the latest version of Windows and that the date and time are synchronised to an online server in alignment with the South Africa Standard Time (SAST)</li> <li>2. Please use Google Chrome/Firefox/Microsoft Edge to access the</li> <li>3. If using Microsoft Edge, ensure that you have updated your Windows version to at least Windows 10.</li> <li>4. Please ensure that you have downloaded the <b>QR code scanner</b> on your cell phone.</li> <li>5. Use the link: <a href="https://proctored.com/check">https://proctored.com/check</a> to test the compatibility of your laptop/desktop.</li> <li>6. The remote examination will be invigilated live using a proctoring</li> <li>7. You are only permitted to use one screen such as a laptop or a personalised computer to write the The examination platform will not allow the connection of a second screen.</li> <li>8. You will be required to connect your smartphone via a QR code for a better view of your workspace and examination room.</li> <li>9. Please ensure that you are dressed appropriately, and your smartphone is charged and placed at an appropriate angle covering the full view of the workspace and examination room.</li> </ol>
08h00 – 09h00	<ol style="list-style-type: none"> <li>1. Access the examination link on the SAPC website Learner portal, under Assessment OR click on this direct link: <a href="https://www.sapc.za.org//Learner_Assessment">https://www.sapc.za.org//Learner_Assessment</a></li> <li>2. <b>An OTP will be generated and sent to your cell phone AND Email.</b></li> <li>3. The OTP will be valid for ten (10) minutes. Please check both your Cell phone and Email for a generated password.</li> <li>4. If experiencing any challenges with the generated OTP within ten (10) minutes, please contact the invigilator allocated to you.</li> <li>5. Allow the SAPC to access your location, camera and entire screen when</li> <li>6. Follow the equipment check steps and take a photo when</li> <li>7. Read the examination guidelines before the exam</li> <li>8. You are allowed to open multiple tabs from your shared <b>NB! Please share your entire screen when prompted.</b></li> <li>9. Please follow this link for a demonstration of the steps to follow to access the examination proctored by SAPC: <a href="https://www.sapc.za.org//Learner_Assessment">https://www.sapc.za.org//Learner_Assessment</a></li> </ol>
09h00 – 12h30	Write the Examination
12h30	Complete the post-exam survey

\*Please be patient when waiting for the examination to start at 09h00. If the laptop/desktop has been idle for 15 minutes a pop-up message will appear to request you to click "continue" to prevent you being logged out of the examination platform.

### Where to access the examination?

The examination can be accessed on the SAPC website under **Registered persons** → **Learner** → **Assessment**. Alternatively, use the below URL to connect: [https://www.pharmcouncil.co.za/Learner\\_Assessment](https://www.pharmcouncil.co.za/Learner_Assessment)



# Registered Persons



## Learner

Overview Scope of Practice CPD Applications Assessment Fees Login Search

The South African Pharmacy Council (Council) will conduct the External Integrated Summative Assessment (EISA) for learners who successfully complete the requirements for the new Occupational Certificate: Pharmacist's Assistant Basic (part qualification), Pharmacist's Assistant Post-Basic and Pharmacy Technician.

The EISA is a national assessment leading to the awarding of an Occupational Certificate and ensures that the assessments of the Occupational Qualifications are standardised, consistent and reliable. The EISA is based on a set of Exit Level Outcomes (ELO) which describe the knowledge, skills and attitudes required for a generalist pharmacy support personnel (PSP).

Council resolved that currently qualified pharmacist's assistants (basic) and pharmacist's assistants (post-basic) intending to enrol on the new Occupational Certificate qualification as pharmacist's assistants (learner post-basic) or learner pharmacy technicians, respectively, must write the EISA.



### EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT (EISA)

Please [click here](#) to access the EISA (05 April 2025).

Only candidates booked for the EISA will be able to access the assessment.

**Please note that the Examination Code of Conduct must be adhered to at all times. If you are found to contravene the code of conduct disciplinary action will be instituted.**

### Who can you contact for help?

If you need to contact SAPC before you logon to the exam platform, use the WhatsApp number		+27 76 341 8929
If you need to contact SAPC once you have logged onto the exam platform, click on "Chat with invigilator"		

Before the exam, please check that your cell phone number has been recorded correctly on the SAPC website.

### What do you need for the exam?

- Laptop/Desktop with a camera
- Smartphone as a second device
- Pen/pencil & paper
- Reference materials
- Calculator

Please note the following profile picture requirements and the instructions to test the camera on your device.

### PROFILE PICTURE

Login to the SAPC secure website and upload a suitable profile picture. The picture needs to be:

- a colour image taken within the last 6 six months;
- of your head and shoulders; and
- against a plain background.

When loading the picture on your profile, ensure the picture is correctly rotated.

### TESTING OF YOUR DEVICES

Before you write the examination, you need to check that the browser you are using can access your camera and location. You also need to enable pop-up messages.

The operating system on most devices has an inbuilt camera app. Select the start button and select the camera from the list of apps. Open the app and ensure that you can see a clear image of yourself.

Use the following link: <https://proctored.com/check> to test the compatibility of your laptop/desktop.

Please be aware of the following:

- You may not wear anything that is covering your face.
- Avoid sitting in front of a window or light source. Alternatively, close curtains or blinds.
- Ensure that your camera is correctly positioned so that your face is in the middle of the screen.

**When will you receive your results?**

Results will be released once they have been verified and approved by Council.

Yours sincerely,

VM Tlala  
**Registrar/CEO**



**Accessible quality pharmaceutical services for all**

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